Where's My Application?

Log in at any time to check the status of your application. Use the link in the email you received after submitting your application.

\checkmark	Application in Progress	You have started your application but still need to complete it and submit for review.
\checkmark	Application Submitted	You have successfully submitted your application for review.
\checkmark	Application Under Review	A Case Manager is reviewing your application and verifying your eligibility.
\checkmark	Pending Application Information	Your application is incomplete. Please review and submit any missing information.
\checkmark	Approved: Pending Landlord	Your Case Manager has verified your eligibility. Your landlord must complete their application or decide not to participate in the program.
\checkmark	Submitted to QC	Your Case Manager has approved your application and submitted to the Quality Control (QC) team for review.
\checkmark	Under QC Review	The QC team is reviewing your application and verifying your eligibility and required paperwork.
\checkmark	Approved: Payment Pending	The QC team has reviewed your application and approved it for payment.
\checkmark	Approved: Payment Submitted	The payment process has begun. Changes can no longer be made to your application.

Approved Payment Sent

Additional statuses may appear in your portal. For questions regarding your application status, please call the CA COVID-19 Rent Relief Call Center at 833-430-2122.

